



Customer service - Block members

How to block members

You can block someone from sending you message and contacting you. To do so, there are Block buttons on every profile page and on every conversation page.

How to block a member:

1. At the bottom of every profile page there is a Block button;

Block

2. When clicking on this button it opens a new window;

Are you sure you want to block this member?

OK

Cancel

3. Confirm it by clicking on 'OK';

All the members who you blocked can be found at the 'Blocked members' page.

How to unblock members

How to unblock a member

1. To unblock a member click on the left sidebar on 'Blocked members'

Blocked members

2. Look for the member you want to remove, and click on the 'remove' button.

Remove

If you have any questions, you can always contact our customer service. We can be reached 24/7 by using the Contact form